

**All DEKK Rubber Pads** are manufactured to ISO9001 quality standards and supplied with a DEKK full replacement warranty covering manufacturing defects, provided the products are used in normal working conditions and in accordance with OEM recommendations.

### **Coverage**

The rubber pad full replacement warranty runs from the date of purchase and covers the following pads:

- **12 month full replacement warranty:** Covers all DEKK clip-on, bolt-on and chain-on rubber pads

Manufacturing defects in rubber pads that are covered by the warranty include:

- Delamination
- Rubber compound cracking

### **Limits & Exclusions**

Incorrect fitment of a rubber pad, including tensioning may result in the premature failure of the pad and will void the warranty. Regular cleaning of the drive system sprocket, idler and rollers as well as the track is highly recommended to obtain maximum pad life.

DEKK rubber pads are not warranted against wear and tear, misuse, worn undercarriage components, incorrect pad installment and damage caused by non-recommended working conditions including but not limited to demolition, concrete breaking, rock quarries, scrap yards and high cut environments.

Labour, transportation, removal, reinstallation or downtime costs related to pad replacement, are the responsibility of the owner/operator/user and DEKK or a DEKK Authorised Dealer will not offer any compensation to cover these charges.

If a rubber pad is replaced due to a manufacturing defect during the warranty period, the replacement pad warranty period will be limited to the remainder of the original rubber pad warranty period.

### **Claims**

Visit the DEKK website and follow the DEKK warranty claim process to submit your warranty claim or call 1300 335 528 for more details.

**1300 335 528**  
**sales@dekktrack.com.au**  
**www.dekktrack.com.au**